

# Quality Policy Statement

KLOSE Group was first founded in 1935 and has ever since focused on impeccable quality and safety. Our Services include Industrial Relocations of plants and machinery as well as high-tech services such as M&E Installation, Hook-Up and Field Service Outsourcing.

We are committed to provide services and products which exceed the needs and expectations of our customers and comply with all laws and regulations as well as internal requirements. Delivering the highest quality consistently is the guiding principle for everything we do. Therefore, we are committed to continuous improvement throughout the whole company to support our shared objectives.

#teamKLOSE commits to:

- Providing customers with **highest quality services and products** which fulfil their requirements to achieve 100% customer satisfaction;
- Ensuring **continuous improvement** throughout the organization including services, products and all business activities carried out;
- Enhancing the **competency and skills** of our employees through **training and development**, enabling them to efficiently perform on the highest levels;
- Operating in accordance with **ISO 9001:2015 Quality Management Systems** and **ISO 45001:2018 Occupational Health & Safety Management Systems**;
- Ensuring that the quality objectives are set, monitored and reviewed at regular intervals.

Every member of #teamKLOSE including the directors, management and workers are responsible to implement the quality policy and are therefore being encouraged to engage continuously.



Maximilian Klose  
Managing Director SEA

1<sup>st</sup> March 2022